

Help around the Patient Portal for Radiological Images of the Tauern Clinic

Important

For good image quality, the images must be downloaded by you.

Protect your access data from unauthorized access. If lost, your access data can be deleted. To do this, contact the following number:

Location Zell am See: +43 (0)50272-24000

Location Mittersill: +43 (0)50272-24100

Patient Portal

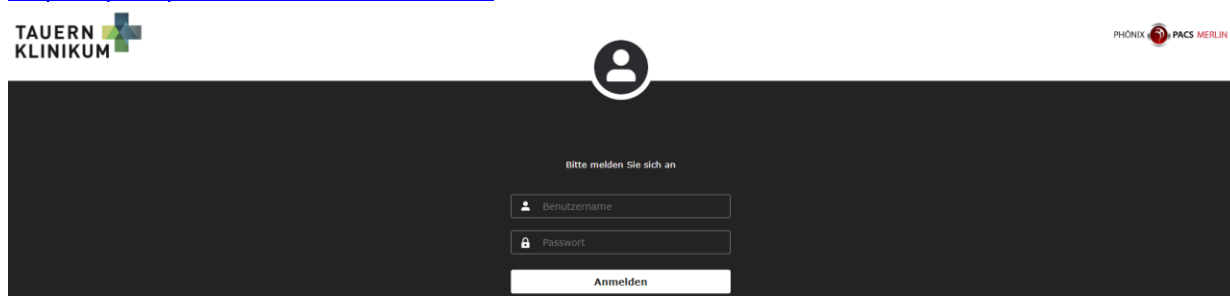
With the patient portal for radiological images of the Tauernklinikum, you can access all examinations conducted by us (X-ray, MRI, CT, mammography, etc.).

As data protection regarding your patient data is very important to us, the server of this website is operated in Austria and complies with the highest security standards.

You will find a brief guide on how to view and, if necessary, download your images attached.

The patient portal can be accessed via a browser using the URL

<https://pacsportal.tauernklinikum.at/>

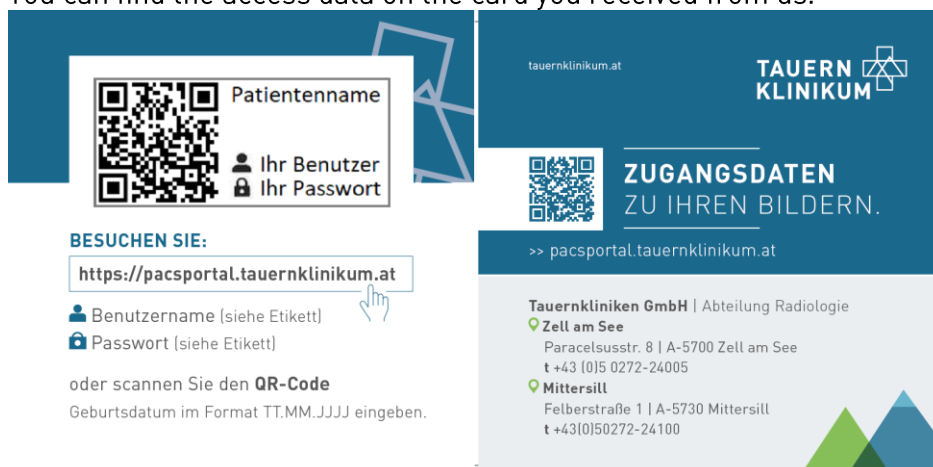


The screenshot shows the login interface of the Patient Portal. At the top left is the 'TAUERN KLINIKUM' logo. In the center, there is a circular icon with a person silhouette. Below it, the text 'Bitte melden Sie sich an' is displayed. There are two input fields: 'Benutzername' (Username) and 'Passwort' (Password). Below these fields is a button labeled 'Anmelden' (Login). In the top right corner, there is a small logo for 'PHONIX PACS MERLIN'.

Portal Login

Username and Password

You can find the access data on the card you received from us.



The image shows a patient access card and instructions for using the portal. The card is blue and white, featuring a QR code, the patient's name ('Patientenname'), and their username ('Ihr Benutzer') and password ('Ihr Passwort'). Below the card, there are instructions: 'BESUCHEN SIE:' followed by the URL 'https://pacsportal.tauernklinikum.at'. It also mentions 'Benutzername (siehe Etikett)' and 'Passwort (siehe Etikett)'. Alternatively, it says 'oder scannen Sie den QR-Code' and 'Geburtsdatum im Format TT.MM.JJJJ eingeben.' To the right, there is a section titled 'ZUGANGSDATEN ZU IHREN BILDERN.' with the URL 'pacsportal.tauernklinikum.at'. At the bottom, contact information for 'Tauernkliniken GmbH | Abteilung Radiologie' is provided for both 'Zell am See' and 'Mittersill' locations, including addresses and phone numbers.

Alternatively, the QR code can be scanned, or the displayed URL can be opened.

TAUERNKLINIKEN GmbH

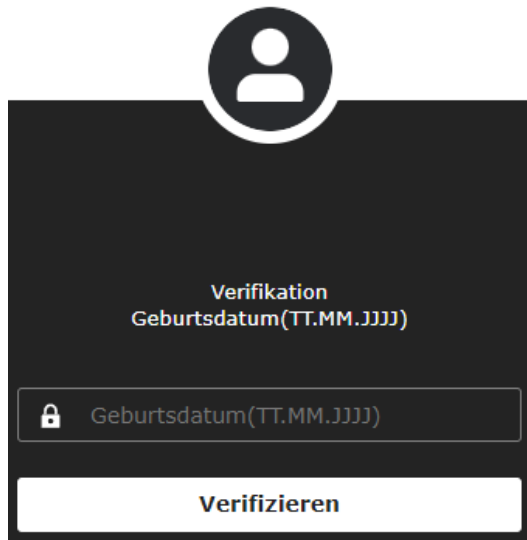
Paracelsusstraße 8 | A-5700 Zell am See
Landesgericht Salzburg | FN 391454v
UID Nummer: ATU 67910157

t +43 (0)5 0272-0
f +43 (0)5 0272-60000
verwaltung@tauernklinikum.at

Salzburger Sparkasse Zell am See
IBAN: AT25 2040 4006 0036 3259
BIC: SBGSAT25

Patient Verification

To verify the identity, the corresponding patient birth date is requested after logging in.
Input format: DD.MM.YYYY (e.g., 01.02.1970)



The form is titled "Verifikation Geburtsdatum(TT.MM.JJJJ)". It features a dark background with a white user icon at the top. Below the title, there is a text input field with a lock icon and the placeholder text "Geburtsdatum(TT.MM.JJJJ)". At the bottom, there is a white button labeled "Verifizieren".

List „Meine Untersuchungen“

After logging in, all examinations which are available in the portal are displayed.

Mein Konto

Meine Untersuchungen

Hilfe

Meine Untersuchungen

Nachname	Vorname	Sex	PatID	Geburtstag	Alter	Datum	MD	StudyDescription	Institution
1 Patient									
		F							
					54	01.02.2024	US	ULTRASCHALL	A.ö.Tauernklinikum Zell am See
					54	31.01.2024	US	ULTRASCHALL	A.ö.Tauernklinikum Zell am See
					54	31.01.2024	US	ULTRASCHALL	A.ö.Tauernklinikum Zell am See
1 Patient									

Viewing Images

To view the images, a desired study can be selected with a click.

The corresponding images are then accessed in a web viewer.



Data Download

Certain functions in the web viewer can be accessed from the menu.



Show and hide labels



Download marked studies in the list



Settings for workspace division



Clear workspace

While downloading, a ZIP file is generated and made available for download. The images are available in DICOM format and can be viewed with the provided viewer (Windows version) or directly imported into another PACS or reporting system.

All details about the HTML web viewer are described here: [DE](#) | [EN](#) | [FR](#)

Contact

For questions (lost user data, deleting access data, missing studies, etc.), you can contact us from Monday to Friday from 8:00 to 16:00:

by phone at:

Location Zell am See: +43 (0)50272-24000

Location Mittersill: +43 (0)50272-24100

Or by email at radiologie@tauernklinikum.at